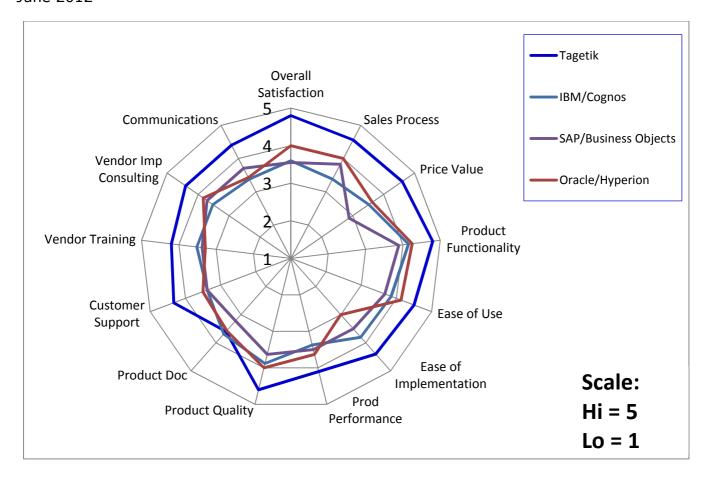


## **BPM Pulse 2012: Core Trends, Vendor Preferences, Costs/Benefits**

## Authored and distributed exclusively by BPM Partners

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<sup>&</sup>quot;In this year's BPM survey, Tagetik beat out all the full-suite market leaders with a near perfect score of 4.8 out of 5.0 for customer satisfaction."

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